



The Application Usage and Risk Report

An Analysis of End User Application Trends in the Enterprise

9th Edition, June 2012

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Executive Summary

The *Application Usage and Risk Report (9th Edition, June 2012)* from Palo Alto Networks provides a global view into enterprise application usage by summarizing network traffic assessments conducted in 2,036 organizations worldwide between November 2011 and May 2012.

The application usage patterns observed on today's networks showed a significant increase in what could be described as personal application use. Streaming media usage bandwidth consumption crossed into the double digits and in doing so, becomes an even more serious threat to bandwidth sensitive business applications. When combined with double digit bandwidth consumption of filesharing, the amount of bandwidth consumed by these was measured at 30%. Viewed in terms of budget dollars, nearly a third of every dollar spent on bandwidth is for either streaming video or filesharing – a large portion of which is likely to be personal use. Figure 1 shows the top five application categories based on the percentage of total bandwidth consumed and the three top applications within each category.

The social networking market continues to define and segment itself as evidenced by the rapid emergence of Pinterest and the relatively sudden uptick in the use of Tumblr, both of which allow users to express themselves in new ways.

Key findings include:

Streaming video bandwidth consumption triples to 13%.

- The bandwidth consumed by streaming video tripled to 13% of total bandwidth consumed and now represents a more significant infrastructure challenge to organizations.

P2P filesharing bandwidth consumption skyrockets 700%.

- P2P filesharing bandwidth consumption jumped to 14% of overall bandwidth observed, crushing all other application categories. Browser-based filesharing held steady at roughly 1% of overall bandwidth.

Social networking continues to define itself.

- Two new social networking applications, Tumblr and Pinterest both gained traction in terms of frequency and volume of use despite the dominance that both Facebook and Twitter exhibit. These new applications confirm that social networking, as a category is continuing to define itself.

The traffic analyzed in this report is collected as part of the Palo Alto Networks customer evaluation methodology where a Palo Alto Networks next-generation firewall is deployed to monitor and analyze network application traffic. At the end of the evaluation period, a report is delivered to the customer that provides unprecedented insight into their network traffic, detailing the applications that were found, and their corresponding risks. The traffic patterns observed during the evaluation are then anonymously summarized in the semi-annual Application Usage and Risk Report.

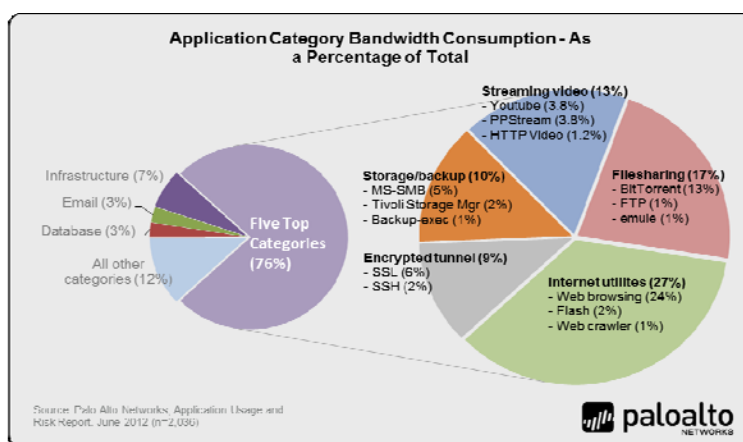


Figure 1: Top five categories and applications based on percentage of bandwidth consumed.

Demographics

The latest edition of the Application Usage and Risk Report summarizes 2,036 traffic assessments performed worldwide. The distribution of the participating organizations is distributed fairly equally across three geographic regions: Americas, Mexico, Canada, Asia Pacific/Japan and Europe. The findings within this report will focus solely on the global view of application traffic with any regional specific variations in usage patterns discussed separately.

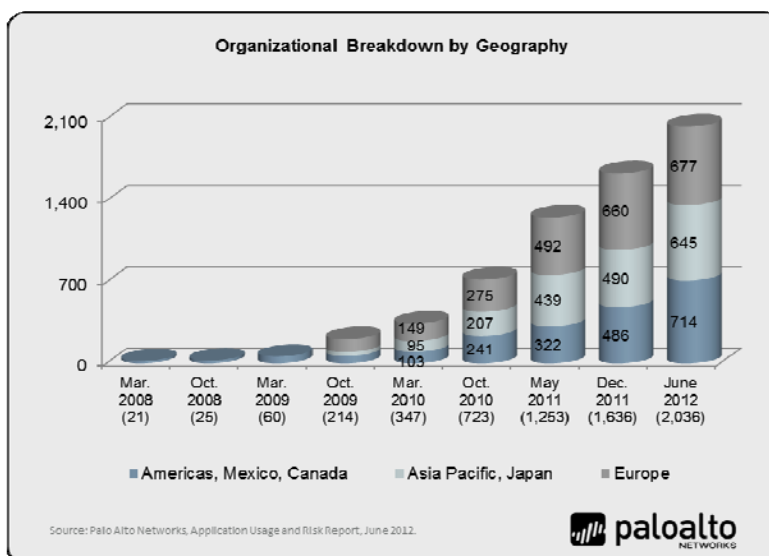


Figure 2: Geographic distribution of participating organizations.

With browser-based filesharing and social networking dominating the news conversations lately, one would think all the traffic is traversing tcp/80 in the form of web browsing. Nothing could be further from the truth. Traffic traverses all ports, all the time, regardless of whether or not it is browser-based, client-server or peer-to-peer. In the previous Application Usage and Risk report, a discussion of which ports applications use and how much bandwidth is traversing those ports was introduced. The goal was to elevate the discussion to consider more than just port 80. The reason is quite simple – if a security practitioner focuses only on port 80, then they are effectively protecting the front door, while leaving the side and back door unlocked.

The 1,280 applications and associated bandwidth were broken into four groups based on the default port they use:

- Applications that use tcp/80 only.
- Applications that use tcp/443 or tcp/443 and tcp/80.
- Applications that do not use tcp/80 at all
- Applications that are dynamic (hop ports) or use a range of high number/non-standard ports.

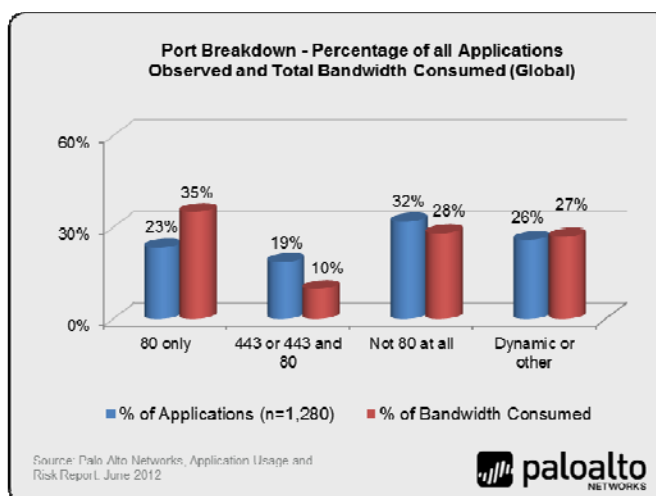


Figure 3: Port group analysis by application and bandwidth.

As with the previous report, a significant portion of the applications and the bandwidth are NOT using port 80 and must be included in the security policy discussions. In this report, where appropriate the findings will include a discussion about which port the applications use as a means of re-enforcing the fact that applications have evolved to the point where any application is capable of traversing any port.

Streaming Media Bandwidth Consumption Triples

When asked why the network is slow, one of the most common replies has been to blame congestion due to streaming media and photo applications. Historically, the data has indicated that the bandwidth consumption, relative to other application categories, is insignificant enough to dispute that statement.

Not anymore.

The analysis showed that video streaming application bandwidth consumption more than tripled to 13% of the overall bandwidth observed. For comparison, the previous report published in December 2011 showed that the streaming video bandwidth consumption was only 4% of total – as shown in Figure 4.

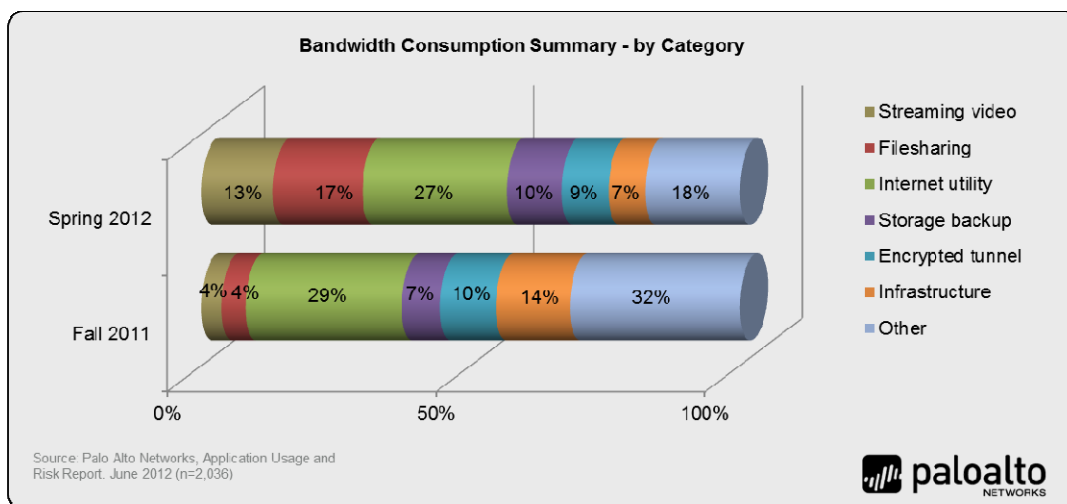


Figure 4: Application category bandwidth consumption summary.

With a 300% increase in bandwidth consumed, the immediate reaction is to look for a significant event of one form or another such as a World Cup Soccer tournament or perhaps the Olympics, but in this time period there were no significant streaming video events (like the upcoming Olympics) that could explain the increase.

Within the applications found across each geographical region, the top 3-5 applications consumed the bulk of the bandwidth with YouTube being the most significant contributor to the bandwidth consumption in two of the four regions.

- Japan: YouTube consumed the most bandwidth with two local streaming applications, Nico Nico Douga (Smile Video) and Yahoo Douga (Yahoo Video) as the next two most heavily used.
- APAC: the most significant consumer of bandwidth is PPStream (PPS) while YouTube and Qvod rounded out the top three video applications.
- In the Americas, YouTube, Netflix and generic HTTP video were the top three consumers of bandwidth.
- In EMEA, YouTube, HTTP Video and RTMP (Real Time Messaging Protocol, used to stream video to Flash Player) were the most heavily used.

Interestingly, the amount of YouTube uploading, identified separately from YouTube, is nearly immeasurable indicating that the usage is indeed “watching”. Figure 5 shows the top 10 streaming video applications and the percentage of the total bandwidth they are consuming.

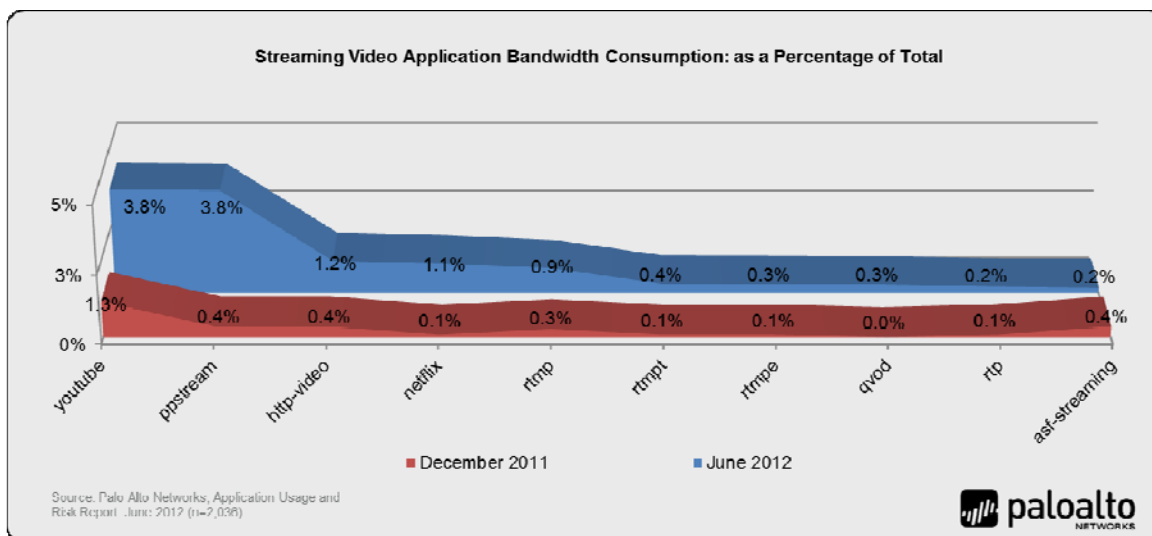


Figure 5: Streaming video application bandwidth consumption comparison.

While both YouTube and PPS increased in usage, so too did many of the other applications within this group, implying that the increase in bandwidth consumed is primarily the result of an overall increase in use.

- Out of the 115 different streaming video and photo applications currently identified by Palo Alto Networks, 107 variants were found in use during the six month period, which is the second highest number of applications behind filesharing at 140.
- At least one streaming video or photo application was detected on 97% of the participating organizations.
- An average of 34 different streaming video or photo applications were found on each network, making these applications the most common type found and lending support behind the argument that the majority of the traffic is end-user oriented (personal use).

Regardless of where the increase originated, these applications represent a range of security and business risks for all organizations.

Streaming Video Business Risks

While at work, everyone will take some personal time to take care of daily requirements that life brings; a conference call with the teacher, a follow-up call with the doctor, a comfort-call to an upset child. In most organizations, some level of personal time is tolerated and yes, even the occasional cat video on YouTube is often times tolerated. However, when 13 out of every 100 kilo, mega or gigabyte is being consumed by streaming video – either personal and work-related, the management tolerance level may be exceeded.

- **Business continuity risks:** there are two factors to take into consideration—the first is the impact on specific business applications that may cause unacceptable performance. The second consideration is the overall impact made to the network and the frustration a business application end-user may ultimately experience due to bandwidth starvation imposed by streaming video.
- **Operational costs:** the most obvious impact caused by the increase in streaming video is the need to either buy more bandwidth, or buy a set of tools to exert greater bandwidth control. The less obvious impact is the cost involved in addressing any security risks associated with the use of streaming video applications: (e.g., rebuilding servers or networks following a security incident involving an exploit or virus).
- **Productivity costs:** it is impossible to determine the breakdown of work vs. personal use for this group of applications but with 107 different application found, it is safe to say that there is a significant amount of personal use occurring. For example, PPStream, Hulu Networks and Netflix focus exclusively on entertainment broadcast– not marketing, education, or training. Stated more directly, at 13% of the total bandwidth, there is a significant amount of personal video watching going on that may become a productivity challenge.

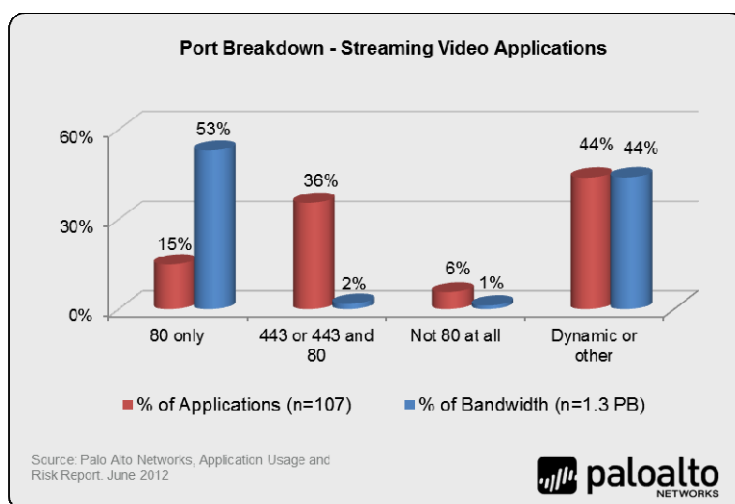


Figure 6: Streaming video application and bandwidth summary by port group.

As the image shows, the bulk of the bandwidth is either tcp/80, or tcp80 “plus” meaning an additional range of ports (see page 4 for port group definitions) or the application is dynamic (can hop ports).

Streaming Video Security Risks

The security risks associated with streaming video can be loosely categorized as either indirect and direct. An indirect security risk might be the use of the video as bait to entice the unsuspecting user into clicking to watch the funny cat video but behind the scenes, the user is unknowingly downloading a piece of malware. The risk of videos as bait is more significant than ever before because of the elevated levels of trust that social networking has established. For example, when a good friend forwards a video link, how many users will think twice before clicking to watch? Very few. Cyber criminals know this and take full advantage of it in a process commonly referred to as likejacking.

In short, likejacking is a form of social media spam where you are sent a video and encouraged to “Like” it, which in turn posts a notice automatically to your wall saying you “Like” it. Your friends see it, and they too “Like” it and the scam goes viral. In this [PCWorld article, by Dan Tynan](#), one such likejacking scam lead to a request for personal information and potentially, a malware download.

The direct security risks are the specific threats or vulnerabilities associated with the application. In the case of YouTube, it is being delivered by Google over HTTP to the browser. The security risks are going to be associated with the media players, or in downloading the whole video file that may have a virus embedded.

With the browser as the receiver of the video, the risks expand to include XSS attacks and HTML injections over time, but the risks in the players and the browser will exist even if no video is being watched.

P2P Streaming and Unknown Malware

When the underlying technology is P2P-based and used in a less controlled environment, the application and unsuspecting users are more susceptible to infection. The reason for this is that P2P allows a botnet to survive even if its command and control servers are taken down or compromised. Recently, Palo Alto Networks WildFire observed the use of the P2P-based streaming video application Qvod being used to enable malware communications, or as the starting point for new customized P2P protocols.

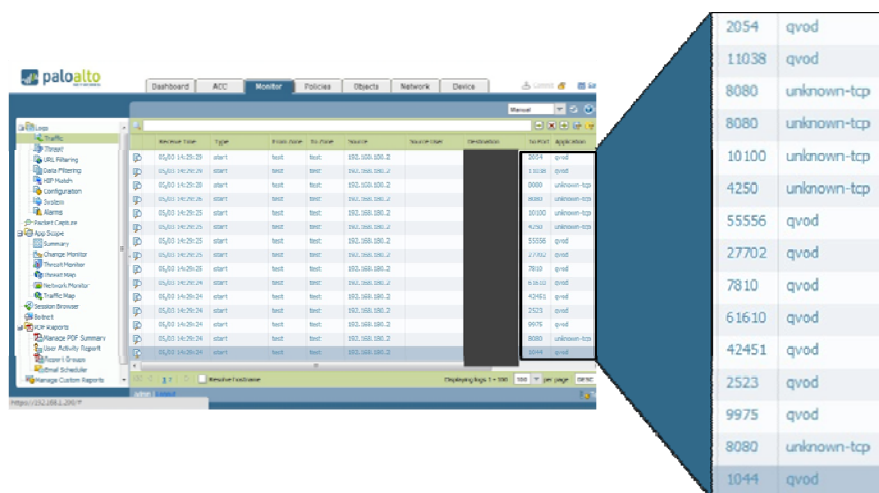


Image 1: Unknown traffic log analysis exposes malware using Qvod to communicate outside of the network.

Image 1 shows how the initially unknown malware was targeting a wide-range of ports as a means of traversing the firewall. The image also highlights the critical requirement for identifying and controlling, in a systematic manner, unknown tcp and udp traffic.

P2P Filesharing Bandwidth Consumption Increases 700%

In recent months, at least three new browser-based filesharing applications were announced. Google Drive was brought to market with significant fanfare; Facebook announced a filesharing feature that would be made available to Facebook groups (initially); and Citrix introduced its ShareFile service. These new applications enter into what is already a very crowded market of at least 70 different filesharing variants, renewing concerns over privacy and security.

While the news and excitement over new browser-based filesharing applications runs its course, P2P filesharing quietly continues to be used across all manner of organizations, despite efforts to control it. The analysis shows that P2P filesharing bandwidth consumption jumped to 14% of overall bandwidth observed, up from 2% in the previous report. For comparison, browser-based filesharing held steady at roughly 1% of overall bandwidth.

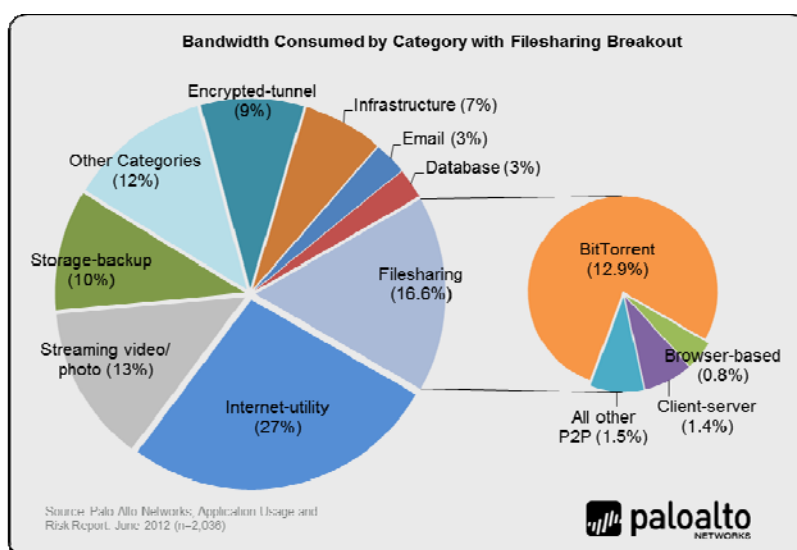


Figure 7: Filesharing bandwidth consumption summary – by underlying technology.

As with the streaming media figures, the question that immediately comes to mind is “Why the sudden increase in P2P bandwidth consumption?” The volume of application variants (only 38) and the frequency of use (78%) are significantly lower compared to streaming video discussed earlier. The increase in P2P is merely a dramatic spike in usage, not tied to any one particular event or application.

- Out of 38 variants found during the six month period, at least one P2P application was detected on 78% of the participating organizations. On average, 7 different P2P applications were found on each network.
- Geographically, there is less variation than observed in the streaming video category, because the same applications are used heavily in all parts of the world. In all four regions, BitTorrent was the most heavily used worldwide. Table 1 shows the top 3 P2P applications across all regions with the percentage of total bandwidth consumed.

Americas	APAC	EMEA	Japan
BitTorrent (1%)	BitTorrent (10.9%)	BitTorrent (1%)	BitTorrent (0.1%)
eMule (0.4%)	eMule (1.1%)	eMule (0.04%)	Ares (0.01%)
Azureus (0.1%)	Xunlei (0.2%)	Ares (0.01%)	eMule (0.001%)

Table 1: Top P2P applications per geography with percentage of total bandwidth consumed.

Business and Security Risks Both Old and New

P2P filesharing risks are well known. The most well-known risk is the loss of data through improper use. Breaches in the millions of records have occurred in the past and there was the well documented incident where blueprints of MarineOne, United States President Obama's helicopter were found on a P2P network. The risk of data loss remains significant as evidenced by the February 2012 notice sent by the FTC to more 100 organizations of all types informing them that their confidential data was floating around on P2P filesharing networks and that it was their responsibility to exert control over that data. From the warning sent to the violators:

"The notices went to both private and public entities, including schools and local governments, and the entities contacted ranged in size from businesses with as few as eight employees to publicly held corporations employing tens of thousands."

In addition to data loss, copyright infringement risks are ever present with significant fines being levied against violators. Higher education institutions are constantly battling to control P2P, spending countless hours and dollars responding to RIAA warning letters.

In terms of security threats to the network, what's old is new. The distributed nature of P2P is a fundamental part of the technology works, and also underlies what makes it so risky. Because files can be uploaded to a P2P network and distributed to a tracker anonymously, the use of P2P poses significant moral hazard, as it provides a convenient and risk free method to distribute malware to a large user population anonymously.

A newer form of security threat is the use of commercial P2P networks as a means of botnet command and control – the Mariposa botnet was the first example and more recently, the TDL-4 botnet. Two other examples of the use of proprietary P2P include Waledac, and the Zeus/Spyeye botnets. The use of a commercial or proprietary P2P network for botnet command and control makes perfect sense to the cybercriminal. Like the many-headed Hydra from Greek mythology, whose head can never be severed, so too will a P2P network always live.

Browser-based Filesharing Maintains Popularity

P2P filesharing may be the dominant choice for sharing large files, however, browser-based filesharing is significantly more popular in terms of frequency of use and the number of variants found.

- Out of the 140 filesharing applications found, 71 of them are browser-based, 38 are P2P and the remainder are client-server.
- At least one browser-based filesharing application was detected on 89% of the participating networks.
- An average of 13 different browser-based filesharing applications were found on each network.

The business and security risks that surround browser-based filesharing are well known, with new concerns arising as popularity and usage increases. Data loss, purposeful or not, and copyright violations are the most common business risks. As more of these offerings add premium services like autosynch, the risks of data loss will only increase.

With the recent filesharing announcements from Facebook and Google, the terms-of-service and who owns the data have become cause for concern both for individuals and for organizations. The concern arises primarily from two angles. First, the byzantine language used in the terms of service is such that few outside of the legal profession understand what they are reading and second, the fact that both Facebook and Google admittedly analyze the content stored in their services for marketing purposes, making organizations rightfully concerned about employees using these applications.

From a security risk perspective, browser-based filesharing applications are rapidly becoming associated with malware and cybercrime, much like FTP and P2P already have. For those browser-based variants that are searchable and accessible by all, and posted anonymously, users can easily be infected – just as they are on P2P networks and on FTP sites. The free and anonymous nature of the application – sign up with an email – make them easy for cybercriminals to use as part of their malware distribution infrastructure.

With Google, Facebook and Citrix all announcing browser-based filesharing alternatives, on top of the other 70 or so existing offerings, this group of applications shows no signs of going away or slowing down. However, with so many variants there will no doubt be some additional segment refinement and use case definition as they all struggle to compete and survive.

Where Did The Megaupload Traffic Go?

On January 19th 2012, Megaupload was shut down by the United States Department of Justice. Until that time, Megaupload was found on around 60% of the participating organizations’ networks and it regularly consumed as much as 32% of the browser-based filesharing bandwidth (as opposed to total bandwidth). Megaupload was used primarily as a source for entertainment (movies, games, etc) or software programs (freeware, shareware), as opposed to productivity or work-related use. Once Megaupload was shut down, the question became, where did the Megaupload traffic go?

Based on a shift in bandwidth consumed before and after the Megaupload takedown, it would appear that Putlocker, Rapidshare and Fileserve each benefitted from the demise of Megaupload. Putlocker showed a significant increase in frequency of use, moving from 5% to 32%. The two datasets in Figure 8 represent 80% and 85% of the browser-based filesharing bandwidth respectively. The remaining 61 variants consumed the other 20%

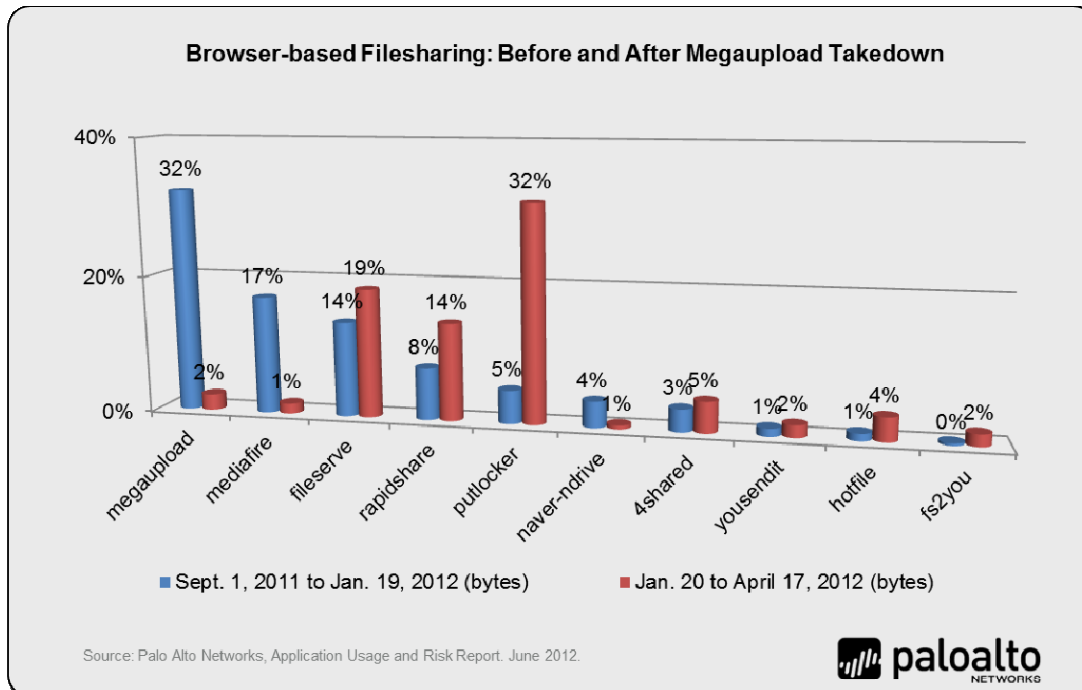


Figure 8: Browser-based filesharing application bandwidth consumption before and after Megaupload.

Which Ports Do Filesharing Applications Really Use?

All applications within the Palo Alto Networks database include underlying technology (browser-based, peer-to-peer, etc) as well as which ports the applications use. These data points are crucial to helping an administrator learn more about the applications traversing the network as a means of ultimately enabling or blocking them, depending on which is appropriate. The 140 filesharing and file transfer applications were broken down into four port groupings defined as:

- **Applications that use tcp/80 only – no other ports are used.** As expected, the bulk of the applications in this group are browser-based. Putlocker, Depositfiles and Docstoc are three browser-based examples of the applications found in this group.
- **Applications that use tcp/443 or tcp/443 and tcp/80.** Applications within this group use both tcp/80 and/or tcp/443. RapidShare, 4Shared and YouSendIt! are three of the browser-based filesharing application examples while Sugarsync and Microsoft Live Mesh represent two of the client-server based examples.
- **Applications that do not use tcp/80 at all.** All of these applications are either client-server (FTP, TFTP) or peer-to-peer. The peer-to-peer applications in this group are using a range of ports and include Ares, DirectConnect and Kazaa.
- **Applications that are dynamic (hop ports), or use a range of high numbered ports.** As expected, this group of applications is primarily peer-to-peer and includes BitTorrent, eMule and Xunlei. The browser-based examples within this group include Fileserve, Filesonic, and Mediafire. As a user accessibility and firewall evasion feature, port hopping (aka, dynamic) has historically been used in either client-server or peer-to-peer applications. The use of port hopping in browser-based applications reaffirms how significantly applications have evolved.

Port Group	Underlying Application Technology		
	Browser-based	Client-server	Peer-to-peer
80 only	35	2	0
443 only, or 443 and 80	27	12	3
Not 80 at all	0	5	12
Dynamic or other	9	12	23

Table 2: Underlying technology and default port break down for filesharing applications.

The table above summarizes the port groups while Figure

8 displays the bandwidth consumption based on the ports, as opposed to the underlying technology. The value of looking at the filesharing bandwidth from a port group perspective is that it shows that nearly all of the filesharing bandwidth (14.6%) is capable of evading typical port-based controls by intelligently hopping from port-to-port.

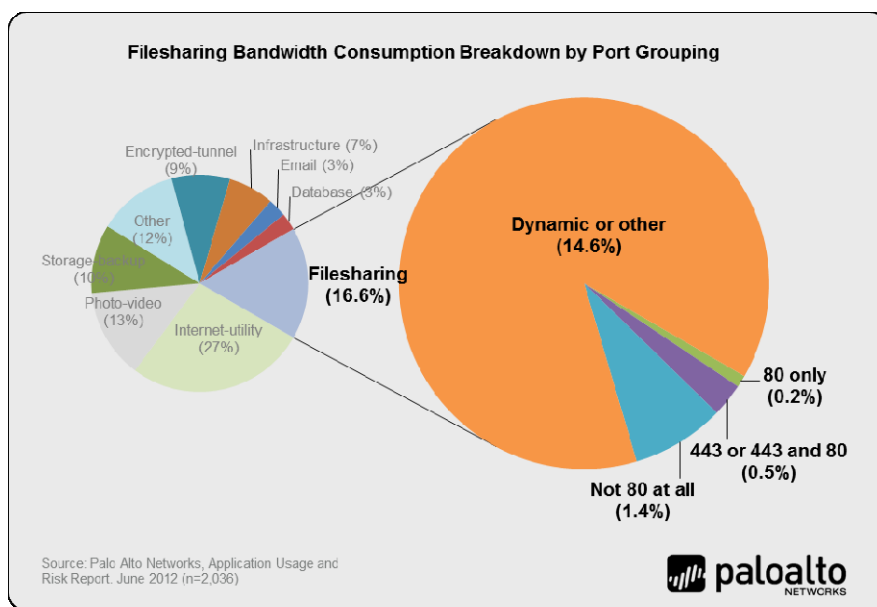


Figure 9: Filesharing/file transfer application bandwidth consumption breakdown – by port group.

Social Networking: New Ways to Express Yourself

To use a social networking applications means that a user has to talk about themselves with friends, family and acquaintances – casual or otherwise – at some level. Otherwise, the conversations will be very one-sided. The data shows that Facebook and Twitter, to no ones’ surprise, showed consistency in the market lead. Additionally, the data continues to support the assertion that most of the traffic is still voyeuristic – meaning users are doing more browsing than posting – based on the amount of bandwidth consumed.

However, as Facebook executes their public offering, new social networking applications are consuming more social networking bandwidth (as opposed to total) than many other pre-existing social networking applications.

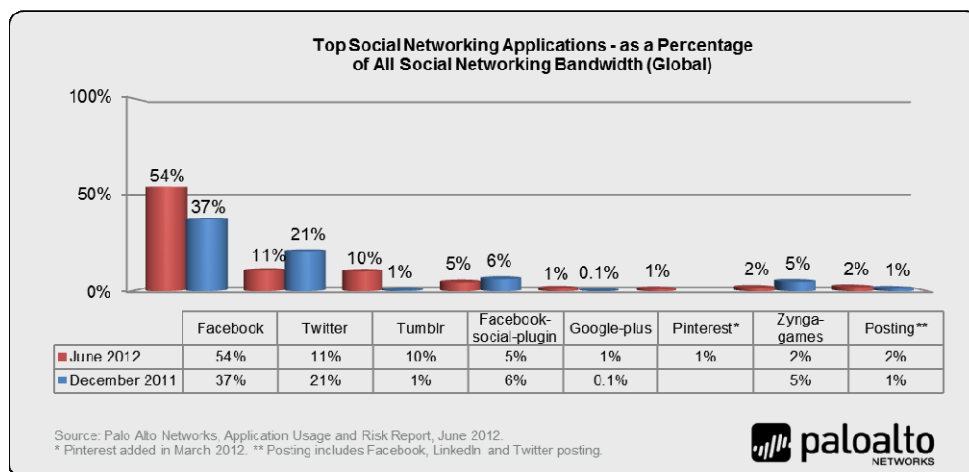


Figure 10: Breakdown of the top social networking bandwidth consumption by application.

The bandwidth consumption distinction is important because the view of social networking as a bandwidth hog is erroneous; the total bandwidth consumed by all social networking applications is a mere 1%. As a category, it is ranked 12th out of 25, far behind other categories such as audio streaming, email, and management.

- Out of the 80 social networking applications identified by Palo Alto Networks, 74 variants were found during the six month period, the sixth highest number of application variants found.
- At least one social networking application was detected on 97% of the participating organizations.
- An average of 29 different social networking applications were found on each of the networks, making these applications the second most common type found behind streaming video applications.

At its young age, it is hard to call Facebook a legacy application, but the speed that the social networking market is evolving means that new participants like Google+, Tumblr and Pinterest, with new features may challenge the existing offerings. Each of these three offerings is relatively new while showing some of the heaviest use in terms of bandwidth consumption.

Tumblr Traffic Increases Ten-fold

Tumblr uses tumblelogging, commonly viewed as a precursor to microblogging (Twitter), to publish stream-of-consciousness using photos, videos, quotes and other multimedia snippets. From the TechCrunch company profile:

Tumblr is a re-envisioning of tumblelogging, a subset of blogging that uses quick, mixed-media posts. The service hopes to do for the tumblelog what services like LiveJournal and Blogger did for the blog. The difference is that its extreme simplicity will make luring users a far easier task than acquiring users for traditional weblogging. Anytime a user sees something interesting online, they can click a quick "Share on Tumblr" bookmarklet that then tumbles the snippet directly. The result is varied string of media ranging links and text to pictures and videos that takes very little time and effort to maintain.

The jump in volume of use for Tumblr is hard to determine but some of the reasons may be found in the many significant differences between Facebook and Tumblr.

- **Tumblr is unfiltered.** You can say and post whatever you want on Tumblr – EVEN IN ALL CAPS – all without fear of big brother-like censorship. For those who are interested in this form of sharing, Tumblr is the ideal solution. But from a business and marketing perspective the unfiltered nature of Tumblr may be one of the key drawbacks. As a warning, a new Tumblr user will want to be very careful what they search for. In contrast, Facebook is very filtered. Inappropriate words are ****ed out, as is some of the imagery.

- **Tumblr is completely customizable.** Users can create their own look and feel, eliminating nearly all of the Tumblr branding. The four screen shots below are a few of the examples found that highlight the customization capabilities (note that the Smarter Planet site is an IBM site). Facebook on the other hand enables a limited amount of customization.

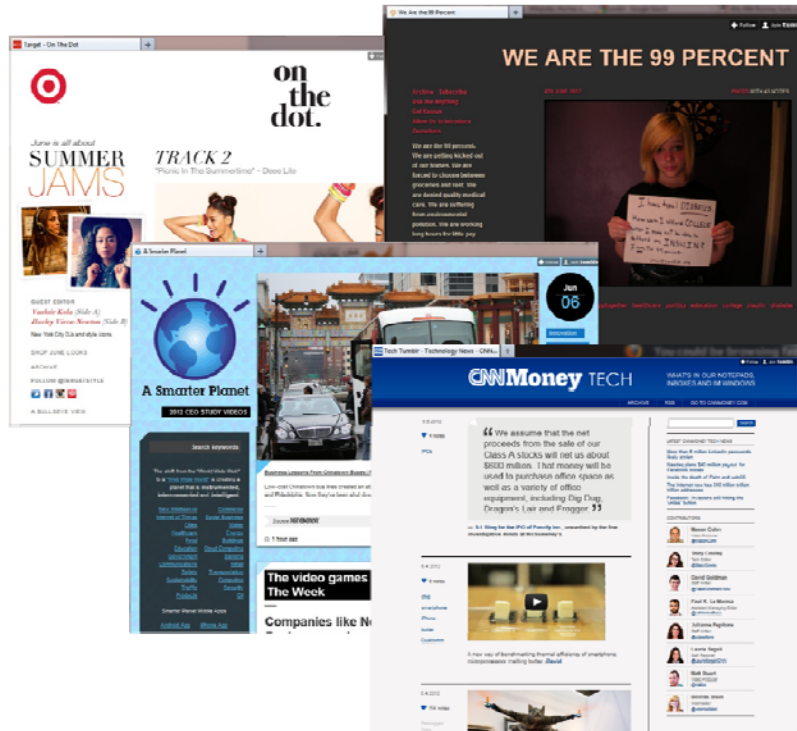


Image 2: Examples of Tumblr customization capabilities.

- **Tumblr ad free – for now.** Tumblr is only now beginning to determine how to monetize their content and their user-base, as evidenced first by the recent announcement of the availability of advertising blocks. The lack of a monetization model and the newness of Tumblr may have limited the number of corporations who are using it as part of their social media initiatives.

As Jason Keath points out in this [Social Fresh article, Tumblr may not work for every brand.](#) Of the 60 companies listed, many are content delivery (websites, publishers, broadcast media) focused, as opposed to hard goods focused.

Going back to the original question of where does the increase in Tumblr usage come from? The exact answer is unclear. However, given the unfiltered nature of Tumblr, its newness and relative low profile in the market, the volume of content delivery focused Tumblr-blogs, it is safe to say that the majority of the increase is from personal use, as opposed to business use.

Pinterest: Look What I Did Today!

Pinterest is a very new application that allows you to “pin” items (pictures, images, links, articles, etc.) that are related to your “interests” (Pin+interests=Pinterest) – users can share and comment on the interests. The Pinterest App-ID was added to the database on March 6th, 2012 and by the end of data collection period (April 30, 2012), Pinterest was found on only 15% of the participating networks – for comparison, Facebook and Twitter are in use on 97% of the participating organizations.

However, Pinterest is consuming 1% of the social networking bandwidth, indicating a fairly heavy amount of use. Much of the excitement around Pinterest is the ability to post photos and images related to the “interest” which may explain the bandwidth consumption.

The next question is whether or not Pinterest is being used for work or for personal purposes within the organizations in this sample. In all likelihood, it is for personal use, given the narrow focus of the solution offering. However, as this Shopify infographic shows, the personal use is not without business benefit; [Pinterest is already the third highest shopping referral site behind Facebook and Twitter](#) and the average online order is \$80 – double that of Facebook. However the business benefit is to the retailer – not the organization where the user is accessing Pinterest while at work.

Enticement and Trust Bring Elevated Risks

With a captive audience of close to 1 billion users, social networking applications represent a very target rich environment for cybercriminals. If an attack gets a 0.001% return the cybercriminal has just infected 1,000,000 users. One of the most common mechanisms for initiating an attack is to entice a user to click, download or reply to a message. To be clear, enticement to achieve a goal, positive or negative, is not new but social networking has made enticement far easier than ever before. The bait, whether it is a photo of the most recent knitting project on Pinterest, or a link to a gnarly video on Tumblr, is irrelevant. Where trust plays a factor is when the user thinks the update is from a friend, they may be significantly more likely to click on it and in so doing, initiate the next phase of the crime - a background malware download, or a request for account credentials to steal personal information.

As discussed in the streaming video section earlier, one of the latest forms of social networking attack is likejacking where a user “Likes” the criminal’s enticement update or post, and in so doing, makes that update available to their friends. There are many other business and security risks associated with social networking – privacy, compliance with internal or government regulations, social engineering – the list goes on. However, many of these risks are initiated through enticement and trust.

Summary: Any Application, Any Port, Any Time.

Online video streaming using P2P on any port; browser-based file sharing hopping ports or using tcp/1723 (PPTP) because it is commonly left open on a firewall. These are just a few examples of how applications have evolved and they add strength to the argument that if you do not have visibility and control over all applications, no matter what port, all the time, then there may be security risks. Port hopping, non-standard ports, using tcp/80 when the traffic is neither web- nor browser-based are all mechanisms to make it easier to use these applications. They are also mechanisms that avoid the traditional port-based firewall, even those which have added application control after the fact. Secure application enablement begins with visibility and control over all applications, on any port, all the time. Armed with that information, security professionals can truly regain control over the applications, users and content traversing the network.

About Palo Alto Networks

Palo Alto Networks™ is the network security company. Its next-generation firewalls enable unprecedented visibility and granular policy control of applications and content – by user, not just IP address – at up to 20Gbps with no performance degradation. Based on patent-pending App-ID™ technology, Palo Alto Networks firewalls accurately identify and control applications – regardless of port, protocol, evasive tactic or SSL encryption – and scan content to stop threats and prevent data leakage. Enterprises can for the first time embrace Web 2.0 and maintain complete visibility and control, while significantly reducing total cost of ownership through device consolidation. Most recently, Palo Alto Networks has enabled enterprises to extend this same network security to remote users with the release of GlobalProtect™ and to combat targeted malware with its WildFire™ service. For more information, visit www.paloaltonetworks.com.

Appendix 1: Methodology

The data in this report is generated via the Palo Alto Networks Application Visibility and Risk assessment process where a Palo Alto Networks next-generation firewall is deployed within the network, in either tap mode or virtual wire mode, where it monitors traffic traversing the Internet gateway. At the end of the data collection period, usually up to seven days, an Application Visibility and Risk Report is generated that presents the findings along with the associated business risks, and a more accurate picture of how the network is being used. The data from each of the AVR Reports is then aggregated and analyzed, resulting in The Application Usage and Risk Report.

Delivered as a purpose-built platform, Palo Alto Networks next-generation firewalls bring visibility and control over applications, users and content back to the IT department using three identification technologies: App-ID, Content-ID and User-ID.

- **App-ID: classifying all applications, all ports, all the time.** App-ID addresses the traffic classification visibility limitations that plague traditional firewalls by applying multiple classification mechanisms to the traffic stream, as soon as the firewall sees it, to determine the exact identity of applications traversing the network. Unlike add-on offerings that rely solely on IPS-style signatures, implemented after port-based classification, every App-ID automatically uses up to four different traffic classification mechanisms to identify the application. App-ID continually monitors the application state, re-classifying the traffic and identifying the different functions that are being used. The security policy determines how to treat the application: block, allow, or securely enable (scan for, and block embedded threats, inspect for unauthorized file transfer and data patterns, or shape using QoS).
- **User-ID: enabling applications by users and groups.** Traditionally, security policies were applied based on IP addresses, but the increasingly dynamic nature of users and computing means that IP addresses alone have become ineffective as a mechanism for monitoring and controlling user activity. User-ID allows organizations to extend user- or group-based application enablement policies across Microsoft Windows, Apple Mac OS X, Apple iOS, and Linux users. User information can be harvested from enterprise directories (Microsoft Active Directory, eDirectory, and Open LDAP) and terminal services offerings (Citrix and Microsoft Terminal Services) while integration with Microsoft Exchange, a Captive Portal, and an XML API enable organizations to extend policy to Apple Mac OS X, Apple iOS, and UNIX users that typically reside outside of the domain.
- **Content-ID: protecting allowed traffic.** Many of today's applications provide significant benefit, but are also being used as a delivery tool for modern malware and threats. Content-ID, in conjunction with App-ID, provides administrators with a two-pronged solution to protecting the network. After App-ID is used to identify and block unwanted applications, administrators can then securely enable allowed applications by blocking vulnerability exploits, modern malware, viruses, botnets, and other malware from propagating across the network, all regardless of port, protocol, or method of evasion. Rounding out the control elements that Content-ID offers is a comprehensive URL database to control web surfing and data filtering features.
- **Purpose-built platform: predictable performance with services enabled.** Designed specifically to manage enterprise traffic flows using function-specific processing for networking, security, threat prevention and management, all of which are connected by a 20 Gbps data plane to eliminate potential bottlenecks. The physical separation of control and data plane ensures that management access is always available, irrespective of the traffic load.

To view details on more than 1,400 applications currently identified by Palo Alto Networks, including their characteristics and the underlying technology in use, please visit [Applopedia](#), the Palo Alto Networks encyclopedia of applications.

Appendix 2: Applications Found

The complete list of the 1,280 unique applications found across the 2,036 participating organizations, ranked in terms of frequency are listed below. The frequency is based on the number of organizations where the application was being used. To view details on the entire list of 1,400+ applications, including their characteristics and the underlying technology in use, please check Palo Alto Networks encyclopedia of applications at <http://ww2.paloaltonetworks.com/applipedia/>

1. dns (100%)	76. twitpic	151. facetime	226. brighttalk
2. web-browsing	77. google-picasa	152. metacafe	227. tcp-over-dns
3. ping	78. babylon	153. lpd	228. lotus-notes-base
4. ssl	79. ooyala	154. netflix-base	229. ipv6
5. ntp	80. salesforce-base	155. sstp	230. shutterfly
6. netbios-ns	81. flexnet-installanywhere	156. netlog	231. fotki
7. ms-update	82. google-talk-gadget	157. linkedin-posting	232. sharepoint-admin
8. linkedin-base	83. kerberos	158. filestube	233. renren-base
9. icmp	84. web-crawler	159. time	234. steam
10. flash	85. skype-probe	160. live365	235. hotfile
11. google-analytics	86. office-live	161. aim-mail	236. depositfiles
12. snmp-base	87. asf-streaming	162. apple-appstore	237. viber-base
13. ocsip	88. netbios-ss	163. hp-jetdirect	238. msn-file-transfer
14. twitter-base	89. teamviewer-base	164. jabber	239. ichtat-av
15. soap	90. google-talk-base	165. apt-get	240. quora
16. facebook-base	91. paloalto-updates	166. badoo	241. amazon-instant-video
17. rss	92. dhcp	167. plaxo	242. sharepoint-documents
18. google-safebrowsing	93. pop3	168. sky-player	243. portmapper
19. adobe-update	94. myspace-base	169. ms-exchange	244. webshots
20. flickr-base	95. msn-base	170. squirrelmail	245. citrix-jedi
21. facebook-social-plugin	96. google-desktop	171. akamai-client	246. millenium-ils
22. smtp	97. ms-product-activation	172. yousendit	247. backweb
23. webdav	98. zynga-games	173. flixster	248. divshare
24. http-audio	99. sip	174. zendesk	249. gre
25. java-update	100. skydrive	175. outlook-web	250. ebuddy
26. gmail-base	101. stun	176. orkut	251. good-for-enterprise
27. http-video	102. ustream	177. imap	252. xunlei
28. sharepoint-base	103. rtmpe	178. napster	253. cyworld
29. http-proxy	104. google-cache	179. grooveshark	254. iheartradio
30. youtube-base	105. bittorrent	180. megaupload	255. live-meeting
31. silverlight	106. snmpv1	181. adobe-flash-socketpolicy-server	256. reuters-data-service
32. google-app-engine	107. google-translate-auto	182. gmail-enterprise	257. playstation-network
33. ftp	108. dell-update	183. friendfeed	258. avira-antivir-update
34. rtmpt	109. mssql-mon	184. yahoo-webmessenger	259. sightspeed
35. photobucket	110. ike	185. filesonic	260. paloalto-wildfire-cloud
36. hotmail	111. google-earth	186. gotomeeting	261. freegate
37. yahoo-mail	112. ipsec-esp-udp	187. blog-posting	262. youku
38. google-translate-base	113. icloud	188. snmpv2	263. zimbra
39. google-toolbar	114. amazon-cloud-player	189. yahoo-calendar	264. horde
40. google-video-base	115. mail.ru-base	190. gmail-chat	265. coralcdn-user
41. vimeo	116. 4shared	191. blogger-blog-posting	266. meebome
42. google-plus-base	117. foursquare	192. justin.tv	267. sugarsync
43. google-maps	118. ms-netlogon	193. android-market	268. sendspace
44. ldap	119. syslog	194. sina-weibo-base	269. spotify
45. facebook-chat	120. active-directory	195. scribd-base	270. mysql
46. apple-update	121. mssql-db	196. whatsapp	271. atom
47. itunes-base	122. teredo	197. channel4	272. mogulus
48. stumbleupon	123. linkedin-mail	198. emule	273. vbulletin-posting
49. google-docs-base	124. shoutcast	199. blackboard	274. yahoo-douga
50. ms-ds-smb	125. rtp	200. daum	275. qq-base
51. google-update	126. mediafire	201. myspace-video	276. mixi-base
52. msn-webmessenger	127. adobe-media-player	202. meetup	277. qq-mail
53. rtmtp	128. citrix	203. alisoft	278. aim-base
54. netbios-dg	129. docstoc	204. livejournal	279. 360-safeguard-update
55. tumblr-base	130. logmein	205. ciscovpn	280. netvmg-traceroute
56. facebook-posting	131. boxnet-base	206. battle.net	281. smilebox
57. yahoo-im-base	132. telnet	207. vnc-base	282. pptp
58. dropbox	133. ning-base	208. fileserve	283. hyves-base
59. dailymotion	134. msn-voice	209. radius	284. kaspersky
60. google-translate-manual	135. hulu-base	210. rapidshare	285. netsuite
61. skype	136. last.fm	211. ares	286. putlocker
62. facebook-mail	137. clearspace	212. ms-groove	287. imesh
63. meebo-base	138. evernote	213. yum	288. blackberry
64. google-calendar-base	139. ms-sms	214. eset-update	289. twig
65. ms-rdp	140. rtsp	215. tftp	290. h.225
66. symantec-av-update	141. twitter-posting	216. bbc-iplayer	291. gnutella
67. limelight	142. slp	217. odnoklassniki-base	292. irc-base (25%)
68. mobile-me	143. rtcp	218. upnp	293. bet365
69. ssh	144. snmp-trap	219. brightcove	294. uploading
70. tidaltv	145. itunes-mediastore	220. pandora	295. msn-toolbar
71. t.120	146. aim-express-base	221. oracle	296. xing
72. facebook-apps (75%)	147. vkontakte-base	222. tudou	297. google-calendar-enterprise
73. msrpc	148. webex-base (50%)	223. yahoo-voice	298. xobni
74. yahoo-toolbar	149. megavideo	224. dotmac	299. me2day
75. itunes-appstore	150. weather-desktop	225. apple-push-notifications	300. pandora-tv

301. adobe-meeting	391. pinterest	481. lund1-mail	571. genesys-base
302. flashget	392. join-me-base	482. yandex-mail	572. lotus-sametime
303. computrace	393. discard	483. naver-mail	573. wins
304. 51.com-base	394. socks	484. wolfenstein	574. megashare
305. imo	395. seismic	485. afp	575. baidu-webmessenger
306. imeem	396. gmx-mail	486. ms-lync-video	576. nateon-im-base
307. esnips	397. itv-player	487. files.to	577. kkbox
308. concur	398. mms	488. vkontakte-chat	578. finger
309. mail.ru-moimir	399. wuala	489. chatroulette	579. yy-voice-base
310. oovoo	400. instan-t-file-transfer	490. octoshape	580. renren-apps
311. trendmicro	401. opera-mini	491. mozy	581. wikispaces-editing
312. echo	402. google-location-service	492. gtalk-voice	582. taku-file-bin
313. youtube-posting	403. vnc-encrypted	493. bebo-base	583. sling
314. google-docs-enterprise	404. secureserver-mail	494. qq-audio-video	584. tonghuashun
315. ipsec-esp	405. sharepoint-calendar	495. xdmcp	585. popo-im
316. isatap	406. flumotion	496. runescape	586. filemaker-pro
317. ppstream	407. pcanystore	497. rhapsody	587. boxnet-editing
318. qvod	408. stagevu	498. sopcast	588. naver-ndrive
319. open-vpn	409. nimbuzz	499. gadu-gadu	589. gtalk-file-transfer
320. minecraft	410. imvu	500. slacker	590. livelink
321. teamviewer-sharing	411. mcafee-update	501. bloomberg-professional	591. simplite-msn
322. tumblr-posting	412. worldofwarcraft	502. league-of-legends	592. tivoli-storage-manager
323. pplive	413. rsync	503. hi5	593. altiris
324. netease-mail	414. battlefield2	504. endnote	594. gmail-call-phone
325. trendmicro-officescan	415. corba	505. git	595. unassigned-ip-prot
326. dostupest	416. jaspersoft	506. rpc-over-http	596. flickr-uploading
327. azureus	417. megashares	507. illuminate	597. vtunnel
328. pogo	418. ifile.it	508. snmpv3	598. warcraft
329. deezer	419. mail.ru-webagent	509. mail.ru-mail	599. gamespy
330. freenet	420. niconico-douga	510. studivz	600. ms-lync-apps-sharing
331. lwapp	421. ning-posting	511. viadeo	601. tudou-speedup
332. panda-update	422. qq-file-transfer	512. dcc-antispam	602. spideroak
333. h.245	423. daytime	513. flexnet-publisher	603. yantra
334. roundcube	424. websense	514. hangame	604. iloveim
335. hamachi	425. web-de-mail	515. lineage	605. gogobox
336. mediawiki-editing	426. hotspot-shield	516. socialtv	606. paran-mail
337. daum-mail	427. ms-lync-base	517. vidyo	607. neonet
338. live-mesh-base	428. amazon-unibox	518. tales-runner	608. starcraft
339. subversion	429. renren-chat	519. xbox-live	609. checkpoint-cpmi
340. comcast-webmail	430. kakaotalk	520. origin	610. pcoip
341. google-video-enterprise	431. whois	521. rping	611. mydownloader
342. vmware	432. l2tp	522. msnshell	612. poker-stars
343. ms-kms	433. jira	523. myspace-mail	613. tv4play
344. sendoid	434. icq	524. direct-connect	614. camfrog
345. qik-base	435. wetransfer	525. netviewer	615. renren-mail
346. ebay-desktop	436. sina-webuc	526. renren-posting	616. db2
347. kaixin001-base	437. rip	527. open-webmail	617. fogbugz
348. rpc	438. fring	528. cloudmark-desktop	618. informix
349. glype-proxy	439. evony	529. crashplan	619. filedropper
350. yammer	440. kazaa	530. adrive	620. plugoo-widget
351. google-music	441. netload	531. yahoo-webcam	621. scps
352. bugzilla	442. kugoo	532. xunlei-kankan	622. afreeca
353. phproxy	443. send-to-phone	533. ameba-now-base	623. x11
354. zumodrive	444. garena	534. transferbigfiles	624. cvs
355. stickam	445. youtube-safety-mode	535. all-slots-casino	625. zoho-sheet
356. capwap	446. yahoo-file-transfer	536. editgrid	626. igmp
357. funshion	447. ali-wangwang-base	537. tikiwiki-editing	627. miro
358. activesync	448. google-wave	538. zango	628. vnc-http
359. friendster	449. nfs	539. fetion-base	629. radmin
360. logitech-webcam	450. union-procedure-call	540. fastmail	630. odnoklassniki-apps
361. mendeley	451. qq-games	541. freetv	631. classmates
362. second-life-base	452. source-engine	542. postgres	632. mgoon
363. netflow	453. ipp	543. att-connect	633. manolito
364. ifolder	454. sybase	544. magicjack	634. ip-messenger-base
365. veohv	455. sakai	545. mount	635. ncp
366. badongo	456. pp-accelerator	546. daum-cafe-posting	636. hopopt
367. mail.ru-agent-base	457. cgiproxy	547. nate-mail	637. linkedin-apps
368. amazon-cloud-drive-uploading	458. qqlive	548. ospf	638. ndmp
369. qq-download	459. gotomypc-base	549. vsee	639. ea-fifa
370. 2ch	460. yoono	550. inforeach	640. viber-voice
371. asus-webstorage	461. rsvp	551. clip2net	641. zoho-im
372. myspace-im	462. tvu	552. 51.com-games	642. ibm-bigfix
373. live-mesh-sync	463. baofeng	553. regnum	643. aol-proxy
374. yourminis	464. dcinside-base	554. ms-win-dns	644. ironmountain-connected
375. chrome-remote-desktop	465. bomgar	555. sina-weibo-posting	645. paltalk-base
376. netflix-streaming	466. ning-apps	556. panos-web-interface	646. voddler
377. zamzar	467. sap	557. ms-scom	647. lokalisten
378. qqmusic	468. naver-line	558. dameware-mini-remote	648. streamaudio
379. apple-airport	469. renren-music	559. apple-location-service	649. eziper
380. yahoo-notepad	470. microsoft-dynamics-crm	560. vmware-view	650. ip-in-ip
381. pandora	471. cygnet-scada	561. backup-exec	651. cups
382. nintendo-wfc	472. teachertube	562. svtplay	652. kontiki
383. ultrasurf	473. youtube-uploading	563. amazon-cloud-drive-base	653. clubbox
384. norton-av-broadcast	474. tacacs-plus	564. ku6	654. palringo
385. live-mesh-remote-desktop	475. ntr-support	565. mixi-posting	655. hopster
386. webqq	476. sccp	566. usee	656. odnoklassniki-messaging
387. easy-share	477. mibbit	567. ms-lync-audio	657. fuze-meeting-base
388. carbonite	478. vnc-clipboard	568. dl-free	658. ameba-blog-posting
389. veetle	479. nntp	569. t-online-mail	659. ammy-admin
390. tor	480. cisco-nac	570. cox-webmail	660. orb

661. sbs-netv	751. soribada	841. trinoo	931. distcc
662. myspace-posting	752. chinaren-chat	842. sip-application	932. koolim
663. twtkr	753. winamax	843. icq2go	933. beamyourscreen
664. boxnet-uploading	754. aruba-papi	844. diodeo	934. zoho-meeting
665. emc-documentum-webtop	755. nate-video	845. gmail-video-chat	935. modbus-read-holding-registers
666. earthcam	756. pim	846. gbridge	936. rdt
667. fs2you	757. mediamax	847. ipsec-ah	937. camo-proxy
668. spark	758. xfire	848. your-freedom	938. tor2web
669. diino	759. foxy	849. remotecall	939. splashtop-remote
670. feidian	760. libero-video	850. okurin	940. idrp
671. dazhahui	761. bebo-posting	851. mobility-xe	941. secure-access
672. userplane	762. emc-networker	852. turboupload	942. mail.ru-agent-file-transfer
673. folding-at-home	763. hyves-mail	853. hl7	943. perforce
674. lotuslive-base	764. iccp	854. writeboard	944. argus
675. paradise-paintball	765. ventrilo	855. netfolder	945. ms-scheduler
676. h.323	766. webhard	856. pna	946. idpr-cmtp
677. leapfile	767. ms-isa-fw-client	857. igp	947. tokbox
678. webex-weboffice	768. etherip	858. winamp-remote	948. filemaker-announcement
679. eigrp	769. clarizen	859. zoho-crm	949. callpilot
680. trendmicro-safesync	770. paltalk-express	860. sharepoint-blog-posting	950. frozenway
681. air-video	771. dealio-toolbar	861. factset	951. sina-uc-file-transfer
682. yourfilehost	772. telenet-webmail	862. paltalk-superim	952. iperf
683. aim-file-transfer	773. saba-centra-meeting	863. iso-ip	953. hovrs
684. hyves-chat	774. meabox	864. rypple	954. yugma
685. readytalk-base	775. kproxy	865. zenbe	955. pup
686. draugiem	776. rdmpius	866. gigauip	956. emcon
687. optimum-webmail	777. drivehq	867. pownce	957. rstatd
688. ibm-websphere-mq	778. 2ch-posting	868. zoho-mail	958. ibm-clearquest
689. mgcp	779. tagoo	869. eroom-host	959. modbus-base
690. razor	780. party-poker	870. icap	960. move-networks
691. isl-light	781. pullbbang-video	871. exp	961. megaproxy
692. netop-remote-control	782. sosbackup	872. nateon-audio-video	962. dcinside-posting
693. ilohamail	783. yahoo-finance-posting	873. lotus-notes-admin	963. rabbitmq
694. wiiconnect24	784. soulseek	874. fasp	964. nvp-ii
695. mcafee-epo-admin	785. thinkfree	875. perfect-dark	965. chaos
696. acronis-snapdeploy	786. yahoo-blog-posting	876. ovation	966. 51.com-bbs
697. sflow	787. usermin	877. ibm-clearcase	967. swipe
698. fotoweb	788. maplestory	878. riverbed-rios	968. baidu-hi-file-transfer
699. gotomypc-printing	789. bomberclone	879. misslee	969. war-rock
700. spark-im	790. ms-wins	880. sophos-update	970. as2
701. zabbix	791. talkbox	881. kace	971. vrrp
702. naver-blog-posting	792. hp-data-protector	882. esignal	972. rvd
703. call-of-duty	793. gotomypc-file-transfer	883. jap	973. nsfnet-igp
704. zoho-wiki	794. mail.ru-games	884. qik-video-chatting	974. mobile
705. forticlient-update	795. ariel	885. digg-posting	975. bbn-rcc-mon
706. renren-im	796. babelgum	886. totdisk	976. google-docs-uploading
707. rsh	797. livestation	887. dhcpv6	977. wordfast
708. scribd-uploading	798. packetix-vpn	888. avaya-webalive-base	978. http-tunnel
709. neptune	799. im-plus	889. sctp	979. bgp
710. google-buzz	800. cgi-irc	890. cvsup	980. vidsoft
711. ms-visual-studio-tfs	801. big-brother	891. verizon-wsync	981. egloos-blog-posting
712. cpq-wbem	802. remoteview	892. drop.io	982. bebo-mail
713. sohu-video	803. asterisk-iax	893. doof	983. seven-email
714. salesforce-chatter	804. nateon-file-transfer	894. arcserve	984. gridftp
715. chinaren-base	805. mercurial	895. ipv6-icmp	985. buddybuddy-base
716. netmeeting	806. zoho-show	896. adobe-online-office	986. xnet
717. groupwise	807. crossloop	897. letv	987. ipcomp
718. steekr	808. iscsi	898. keyholetv	988. host
719. ms-dtc	809. unreal	899. daap	989. bna
720. zoho-writer	810. rift	900. steganos-vpn	990. 3pc
721. kaixin001-mail	811. webconnect	901. bigupload	991. firstclass
722. mekusharim	812. tvb-video	902. trunk-2	992. netvault-backup
723. fc2-blog-posting	813. chikka-messenger	903. chinaren-apps	993. realtunnel
724. gds-db	814. zelune	904. fetion-audio-video	994. baidu-hi-games
725. innovative	815. woome	905. wikidot-editing	995. ms-frs
726. hyves-games	816. cddb	906. noteworthy-base	996. caihong
727. fortiguard-webfilter	817. ameba-now-posting	907. batchbook	997. wsn
728. ms-ocs	818. storage.to	908. sugar-crm	998. tisp
729. symantec-syst-center	819. messengerfx	909. winny	999. sun-nd
730. meinzv	820. ms-ocs-file-transfer	910. imeet-base	1000. srp
731. ning-mail	821. mikogo	911. vnc-filetransfer	1001. private-enc
732. eve-online	822. wccp	912. egp	1002. leaf-1
733. yy-voice-games	823. nateon-desktop-sharing	913. i2p	1003. fire
734. ms-iis	824. apc-powerchute	914. nakido-flag	1004. msn-video
735. ibm-director	825. drda	915. yahoo-box	1005. apache-jserv
736. bacnet	826. fetion-file-transfer	916. irc-dcc-file-transfer	1006. xns-idp
737. filemail	827. magister	917. condor	1007. udplite
738. qdown	828. adnstream	918. dnp3	1008. trunk-1
739. autobahn	829. daum-blog-posting	919. glide	1009. sscopnce
740. korea-webmail	830. reserved	920. x-font-server	1010. prm
741. youseemore	831. lotuslive-meeting	921. cooltalk	1011. netblt
742. sina-uc-base	832. daum-touch	922. tistory-blog-posting	1012. mtp
743. ali-wangwang-file-transfer	833. yuuguu	923. hyves-music	1013. merit-inp
744. 100bao	834. siebel-crm	924. cyberghost-vpn	1014. ipv6-nonxt
745. showmypc	835. shavlik-netchk	925. laconica	1015. dgp
746. rlogin	836. phonemypc	926. baidu-hi-base	1016. cftp
747. ibackup	837. synergy	927. lan	1017. cbt
748. avaya-phone-ping	838. second-life-voice-chat	928. rusers	1018. estos-procall
749. projectplace	839. vagaa	929. asprox	1019. zoho-notebook
750. xm-radio	840. ypserv	930. yoics	1020. proxeasy

1021. mcafee	1111. ddx	1201. amqp
1022. officehard	1112. ddp	1202. ms-virtualserver
1023. chinaren-mail	1113. crtp	1203. modbus-read-file-record
1024. tunnelbear	1114. cphb	1204. meevee
1025. firephoenix	1115. br-sat-mon	1205. peercast
1026. secure-access-sync	1116. aris	1206. tvants
1027. turboshare	1117. activenet	1207. blin
1028. qianlong	1118. wlcp	1208. desktoptwo
1029. swapper	1119. modbus-read-input-registers	1209. aim-audio
1030. doshow	1120. flixwagon-base	1210. tvtonic
1031. rediffbol-audio-video	1121. echoware	1211. dabbledb
1032. netop-on-demand	1122. idpr	1212. vnn
1033. timbuktu	1123. ad-selfservice	1213. lawson-m3
1034. wb-expak	1124. vkontakte-mail	1214. foldershare
1035. vmtp	1125. fluxiom	1215. bonpoo
1036. sps	1126. file-host	1216. wixi
1037. smp	1127. knight-online	1217. gnuet
1038. sm	1128. infront	1218. stealthnet
1039. skip	1129. imhaha	1219. share-p2p
1040. ptrp	1130. webex-connect	1220. carefx
1041. leaf-2	1131. eroom-net	1221. stockstar
1042. ipv6-opts	1132. ttp	1222. compass
1043. ippc	1133. tcf	1223. oracle-ipm
1044. ipip	1134. sat-expak	1224. evalesco-sysorb
1045. il	1135. qnx	1225. jxta
1046. ggp	1136. mobilehdr	1226. msn2go
1047. dcn-meas	1137. fibre-channel	1227. instan-t-base
1048. dcp	1138. track-it	1228. avaya-webalive-desktop-sharing
1049. cpnx	1139. surrogafier	1229. gatherplace-base
1050. sdrp	1140. gnu-httpunnel	1230. iec-60870-5-104
1051. emc-smartpackets	1141. techinline	1231. ossec
1052. wetpaint-editing	1142. isis	1232. modbus-write-single-register
1053. motleyfool-posting	1143. dsr	1233. zoho-share
1054. hulu-posting	1144. watchdox	1234. kino
1055. seeqpod	1145. 51.com-webdisk	1235. graboid-video
1056. sharebase.to	1146. fufox	1236. cisco-drp
1057. ip-messenger-file-transfer	1147. homepipe	1237. kaixin-base
1058. peerguardian	1148. filecatalyst-direct	1238. eyejot
1059. paran-u2	1149. dynamicintranet	1239. lifecam
1060. gomeetmow	1150. propalms	1240. nefsis
1061. spotnet	1151. dnscrypt	1241. moinmoin-editing
1062. xtp	1152. vines	1242. google-finance-posting
1063. wb-mon	1153. stp	1243. wallcooler-vpn
1064. visa	1154. irtp	1244. grunnel
1065. uti	1155. noteworthy-admin	1245. centriccrm
1066. st	1156. spirent	1246. adobe-meeting-file-transfer
1067. sprite-rpc	1157. modbus-write-multiple-registers	1247. little-fighter
1068. sat-mon	1158. modbus-read-coils	1248. fix
1069. reliable-data	1159. bluecoat-auth-agent	1249. clickview
1070. pnni	1160. maxdb	1250. bluecoat-adn
1071. pipe	1161. mail.com	1251. instan-t-webmessenger
1072. pgm	1162. aim-express-file-transfer	1252. airaim
1073. mfe-nsf	1163. meebo-file-transfer	1253. medium-im
1074. larp	1164. ms-lync-file-transfer	1254. webex-chat
1075. iplt	1165. fileguri	1255. meetro
1076. iatp	1166. blokus	1256. rediffbol-base
1077. gmtp	1167. oracle-bi	1257. netspoke
1078. encap	1168. usejump	1258. adobe-connectnow-base
1079. crudp	1169. swyx-cds	1259. webex-desktop-sharing
1080. compaq-peer	1170. google-docs-editing	1260. oridus-nettouch
1081. netbotz	1171. gyao	1261. gkrellm
1082. thwapr-base	1172. deskshare	1262. siemens-factorylink
1083. suresome	1173. jumpdesktop	1263. modbus-write-single-coil
1084. telex	1174. fastviewer	1264. modbus-write-multiple-coils
1085. adobe-meeting-remote-control	1175. ms-ocs-audio	1265. modbus-read-discrete-inputs
1086. sharepoint-wiki	1176. ms-ocs-video	1266. qik-uploading
1087. remobo	1177. paloalto-userid-agent	1267. joost
1088. eatlime	1178. tacacs	1268. circumventor
1089. woofiles	1179. hushmail	1269. guardster
1090. subspace	1180. tinyvpn	1270. beinsync
1091. tradestation	1181. filer.cx	1271. pcvisit
1092. radiusim	1182. hitachi-spc	1272. sina-uc-remote-control
1093. vyew	1183. dimdim	1273. tuenti
1094. fuze-meeting-desktop-sharing	1184. rwho	1274. trendmicro-earthagent
1095. snp	1185. Nagios	1275. access-grid
1096. secure-vmtp	1186. bosch-rcp-plus	1276. ali-wangwang-audio-video
1097. pvp	1187. zoho-planner	1277. gizmo
1098. narp	1188. meeting-maker	1278. ragingbull-posting
1099. mux	1189. fly-proxy	1279. aol-messageboard-posting
1100. mpls-in-ip	1190. pingfu	
1101. kryptolan	1191. r-exec	
1102. iso-tp4	1192. avamar	
1103. ipx-in-ip	1193. socialtext-editing	
1104. ipv6-route	1194. security-kiss	
1105. ipv6-frag	1195. oracle-crm-ondemand	
1106. ipcv	1196. ants-p2p	
1107. i-nlsp	1197. winmx	
1108. ifmp	1198. we-dancing-online	
1109. hmp	1199. quake	
1110. dfs	1200. jnet	